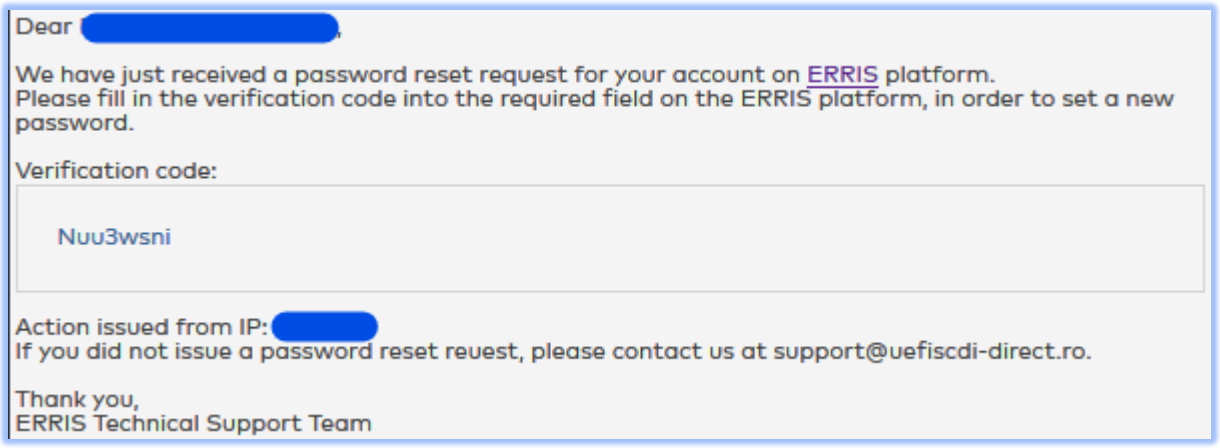
PASSWORD RESET

In order to avoid potential compatibility issues, we recommend using a last generation browser, preferably Google Chrome (https://www.google.com/chrome) or Mozilla Firefox (https://www.mozilla.org/en-US/firefox/all).

You can reset the password for an existing account following these instructions:

1. Access the ERRIS platform (https://erris.gov.ro/), click Login then click Forgot Password link
2. Fill in the email address linked to your account and press “Request password reset”
3. Do not close the browser's window and do not browse away from the displayed page.
4. The platform will send you an email with your verification code. Please also check the Spam folder in case you do not find the email in your Inbox. An email will be sent from support@uefiscdi-direct.ro address and it will have the following content:


Dear [redacted]

We have just received a password reset request for your account on ERRIS platform.
Please fill in the verification code into the required field on the ERRIS platform, in order to set a new password.

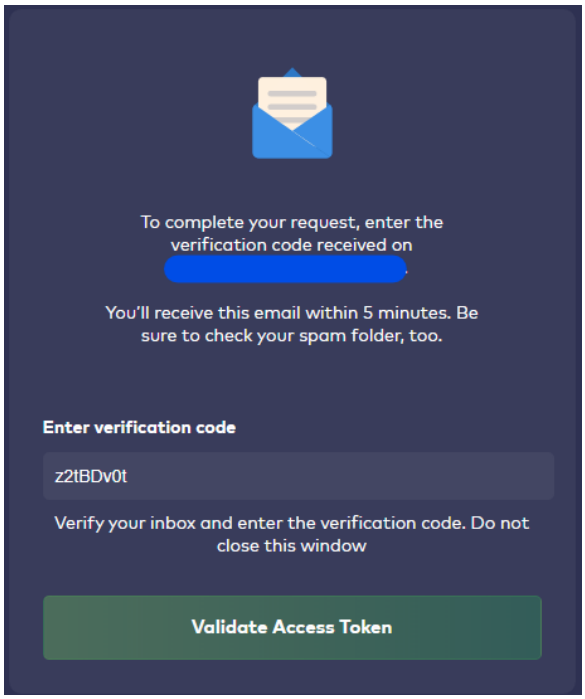
Verification code:

Nuu3wsni

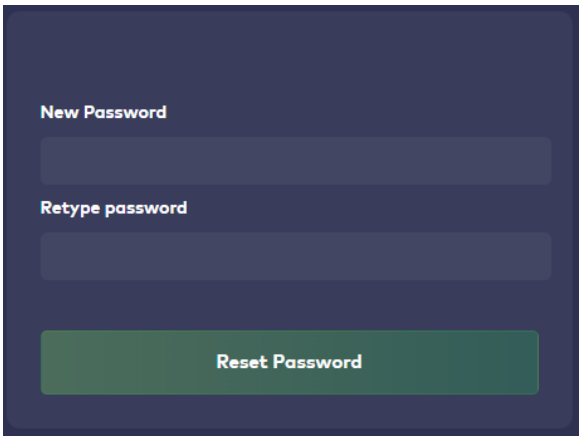
Action issued from IP: [redacted]
If you did not issue a password reset reuest, please contact us at support@uefiscdi-direct.ro.

Thank you,
ERRIS Technical Support Team

5. Fill in the verification code into the required field and press “Validate access token”



6. Only the latest generated verification code is valid. If you copy/paste it from your email, make sure you do not copy any blank spaces otherwise your password validation process will fail.
7. After the verification code is recognized, it will take up to 3 seconds to display the new password. Do not leave the page during this time.
8. Fill in the new password into the two fields as shown below and press “Reset password”. Password length must be at least 8 characters and must contain at least one capital letter, one small letter, one number and one special character.



9. Once the resetting process is completed, you will be redirected to the Login page.

Should you need further technical assistance do not hesitate to contact us at support@uefiscdi-direct.ro.